

## COVID-19 Update from Parameds

Latest operational update from Parameds.com – March 31, 2020

- Our retrievers continue to operate, updating cases, and processing files.
- Our home office essential personnel continue to operate without any holdups.
- Copy companies are not reporting any new developments or hold ups in their processing.
- We have one new development with Kaiser Oregon and SW Washington State: A large part of their operations are now working from home, they aren't 100% equipped for it so we are seeing a little bit slower service, we continue to monitor this daily. All other Kaiser offices seem to be functioning as normal.
- We are not seeing an increase in closed Doctors' offices as compared to last week, but we continue to monitor this daily.
- Here is a list of 2 facilities that we have confirmed this morning are an issue (these facilities are very small, if your company has a case open from this facility we will email you ASAP):
  1. Atlantic Medical Group Primary Care at Westfield in NJ which uses MRO is closed until further notice and not processing records.
  2. Harlem Medical Group 1027 Grand Concourse Ave, Bronx NY 10452 is closed for 2 weeks.